

Legal notice

INTERNAL

REGULATION

Certechem asbl governed by Belgian law, identified under National company number: **BE 470 677 454** has sole responsibility for processing data collected via that company's website: www.certechem.be

While browsing this website, the user declares that they have been informed that, in accordance with the laws in force, the information that they provide via the forms on the **Certechem** website is required to respond to their inquiry and is intended for the departments capable of responding to the inquiry.

To this effect, the information collected on this website will be kept for a period of three years.

As well as this, in accordance with the provisions of the laws in force, users have the right to access, modify, correct, update and delete information about them, which they can exercise by sending an email to info@certech.be, or a letter to Certechem asbl – **Zone industrielle C – Rue Jules Bordet n° 45 – 7180 Seneffe - Belgium**, including the following in the message reference: "Droits des personnes" ("Subjects' rights") and including a copy of their ID.

Users also have the right to give instructions about what happens to their personal data, including after their death.

It is also worth pointing out that, in accordance with the laws in force and for legitimate reasons, users can object to any of their data communicated via this website being processed, without reason or payment, for the purposes of marketing.

Users are informed that when they visit the Website www.certechem.be, a cookie may automatically be installed on their browser software. A cookie is a block of data that does not identify users, but is used to record information about their visit to the website.

Users have the right to access, withdraw and modify personal data communicated via cookies in the circumstances described above.

Users of Certechem website must comply with the laws in force, breaches of which are punishable by criminal sanctions. In particular, they must not collect or misuse the personal information to which they have access, or in general do anything that might jeopardise an individual's privacy or reputation.

PRIVACY POLICY

We take your privacy very seriously.

Thank you for using our services and our Website! Like you, we believe that personal integrity is important, and we take your privacy seriously. This privacy policy is vitally important to us, and it applies to any natural person who shares their personal information directly or indirectly with **Certechem asbl** by visiting our Website or requesting our services.

Certechem asbl is a company governed by Belgian law, based in Belgium, and, as such, we comply with Belgian

legislation on the protection of personal information (1998: 204) which applies European data protection Directive 95/46/EC.

Our registered office is at: **Zone industrielle C – Rue Jules Bordet – 7180 Seneffe - Belgium**. Please feel free to share any questions or concerns you may have about data protection with us, by emailing the following address: **info@certech.be**.

In this privacy policy, we describe the types of personal data that might be processed, and for what purpose. We also explain the choices you have when it comes to how we process personal data, and how you can find out more (about how data is processed and your rights).

SCOPE OF THE PRIVACY POLICY

Please note that this privacy policy relates to the processing of personal information for which Certechem is the Data Controller, in other words, only when Certechem decides the purposes and resources relating to processing this personal data.

To avoid any ambiguity, please note that this privacy policy does not relate to any processing of personal data that Certechem might carry out as a subcontractor resulting from your use of our services.

To get more information about how our services might be used to facilitate the processing of your personal data, and about Certechem's responsibilities and commitments, please refer to the applicable terms and conditions.

PERSONAL DATA PROCESSED

Personal data refers to data that identifies you as a private individual. We may need to process the following types of personal data:

- Your identification data, which includes your name, email address and telephone number.
- User details: for example, if you log in to our service or if you visit our Website. In this case, this data might include your IP address, type of peripheral device used, browser, time zone and geographical location, as well as your interests and preferences regarding how you interact with our services. For example, the functions used and buttons clicked on.
- Other information that we receive from your communication.

PURPOSES OF PROCESSING

We process your personal data for the following purposes:

- To provide our services in accordance with applicable conditions.

- To manage the business relationship with you and the contact/partner of Certechem that you represent.
- To develop and improve our services.
- To provide information and offers for current and potential contacts/partners of Certechem, including via chosen third parties.

To avoid any ambiguity, any marketing material distributed using your personal data has been sent to you as a representative of a current or potential contact/partner of Certechem, and not to you as a private individual.

YOUR RIGHTS

We are obliged to process specific, relevant and necessary elements, taking into account legitimate purposes. You also have the right to monitor us.

In order to update your personal data (processed by us), please contact us via the following email address: **info@certech.be**. To receive a copy of your personal data (processed by us) free of charge, please send us a signed letter outlining your request to the postal address of Certechem.

Please note that this text is the sole responsibility of Certechem and not the company EAsy-Concept SPRL, which created its website, at its request.